



We believe wellbeing is important at every stage of life.

Hospice Care

1,042 patients | ADC: 206 | ALOS: 83 | MLOS: 22

1,715 Music Therapy Sessions

Transitional & Palliative Care Services

204 patients | ADC: 86 | ALOS: 267

POLST & Advance Directive Completion Rates: 83%

Grief Support Services

- 2,400 individuals served
- Hospice families & grieving community members
- 1053 youth received support & in-school education
- 56 children & teens attended Camp Erin[®]



Engaged Employees

Gallup Employee Engagement Survey 2019

- 98th percentile in Overall Grand Score
- 98th percentile in Overall Satisfaction

Engaged Volunteers

- 5,500 Volunteer visitor hours
- 512 Pet companion volunteer visits
- 10% of all Hospice visits are by Volunteers
- 2,400 grief support sessions supported by Volunteers
- Be the Difference 2018 Award Recipient and Top Honoree for Camp Erin Santa Cruz

\$1.66 Million

Philanthropy dollars raised to fund our community programs

Engaged Community

- 1,862 Community Members engaged in advanced healthcare planning workshops and individual sessions
- Partners in Caring Outreach helps faith leaders support their congregants facing serious illness, death & grief.
- Community Movie Nights to foster improved understanding of end-of-life issues
- Death Cafes to normalize the conversation
- Bookshop Events to raise awareness of important topics related to end-of-life decisions