We believe wellbeing is important at every stage of life.

**Hospice Care**
1,042 patients | ADC: 206 | ALOS: 83 | MLOS: 22
1,715 Music Therapy Sessions

**Transitional & Palliative Care Services**
204 patients | ADC: 86 | ALOS: 267
POLST & Advance Directive Completion Rates: 83%

**Grief Support Services**
- 2,400 individuals served
- Hospice families & grieving community members
- 1053 youth received support & in-school education
- 56 children & teens attended Camp Erin®

**Engaged Employees**
Gallup Employee Engagement Survey 2019
- 98th percentile in Overall Grand Score
- 98th percentile in Overall Satisfaction

**Engaged Volunteers**
- 5,500 Volunteer visitor hours
- 512 Pet companion volunteer visits
- 10% of all Hospice visits are by Volunteers
- 2,400 grief support sessions supported by Volunteers
- Be the Difference 2018 Award Recipient and Top Honoree for Camp Erin Santa Cruz

**$1.66 Million**
Philanthropy dollars raised to fund our community programs

**Engaged Community**
- 1,862 Community Members engaged in advanced healthcare planning workshops and individual sessions
- Partners in Caring Outreach helps faith leaders support their congregants facing serious illness, death & grief.
- Community Movie Nights to foster improved understanding of end-of-life issues
- Death Cafes to normalize the conversation
- Bookshop Events to raise awareness of important topics related to end-of-life decisions

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