



We believe wellbeing is important at every stage of life.

Hospice Care

1083 patients | ADC: 198 | ALOS: 78 | MLOS: 24
1,234 Music Therapy Sessions

Transitional & Palliative Care Services

169 patients | ADC: 68 | ALOS: 142
POLST & Advance Directive Completion Rates: 85%

Grief Support Services

- 2,515 individuals served
- Hospice families & grieving community members
- 744 youth received support & in-school education
- 65 children & teens attended Camp Erin[®]



Engaged Employees

Gallup Employee Engagement Survey 2019

- 98th percentile in Overall Grand Score
- 98th percentile in Overall Satisfaction

Engaged Volunteers

- 3,793 patient visits
- 650 Pet companion volunteer visits
- 10% of all Hospice visits are by Volunteers
- 1,245 grief support sessions supported by Volunteers
- **Be the Difference 2018 Award Recipient** and **Top Honoree for Camp Erin Santa Cruz**

\$1.49 Million

Philanthropy dollars raised to fund our community programs

Engaged Community

- 1,712 Community Members engaged in advanced healthcare planning workshops and individual sessions
- **Partners in Caring Outreach** helps faith leaders support their congregants facing serious illness, death & grief.
- **Community Movie Nights** to foster improved understanding of end-of-life issues
- **Death Cafes** to normalize the conversation
- **Bookshop Events** to raise awareness of important topics related to end-of-life decisions