



# FOUR SEASONS

## The Care You Trust

LOCAL. INDEPENDENT. NON-PROFIT.

# 300 Average Daily Census across

# 11 Counties in Western North Carolina

Care Navigation. Home Care. Palliative Care. Hospice Care. Bereavement Support. Elizabeth House. Clinical Research Trials.



### Care Navigation:



Service introduced to fill the gap when and where patients and families need the most support.



### Compassionate Home Care:

Served **163** clients.  
**6** transitioned to Palliative Care.  
**9** transitioned to Hospice Care.



*Proud to be a partner with:*



National Partnership for Hospice Innovation



### Palliative Care #s

**1387 palliative care** patients have been served since October 2017 to May 2018.

**1273** palliative care referrals

**415** number of transitions from Palliative Care to Hospice Care

### Hospice Care #s

**1271** patients served,

**1012** admissions to care,

**1228** referrals for hospice.

Joint Commission Accredited Organization



**Top Terminal Conditions:** Cancer, Dementia, Heart Disease, Sepsis & COPD

**Serving:** Buncombe, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Polk, Swain & Transylvania Counties in Western North Carolina.

Average Length of Stay: **51** days

Median Length of Stay: **13** days

Length of Stay over >180 days: **7%**



**15** music therapists, bereavement counselors and chaplains provide care for our patients and families for **13** months post the loss of a loved one; that's > **1500** hours of care to date this year. In addition we've served approximately **150** Community Bereavement clients.

### Heart Songs

Provided grief support to children & teens through **485** individual sessions and **129** group sessions. They hosted **38** children and teens at Camp Heart Songs in 2017 and **20** people through LIFT, our family grief support program.

**Elizabeth House**, Four Seasons **12-bed Inpatient Facility**, served **358**

patients and families with - GIP Level of Care or - Respite in a home-like setting.



We are **1** of **less than 5 non-profit providers**, participating in clinical research trials. Current trials include research on **Pain, COPD & Constipation.**



Four Seasons introduced **Tap Cloud**, a **TeleHealth/TeleHospice** resource for rural patients living in WNC.



**The Four Seasons Foundation** has raised **>\$2,416,837** philanthropic dollars since October 2017.



The **Hospice Home Store** has raised **over \$411,000** through selling donated items that support Hospice patients who do not have the ability to pay for their care. The Home Store is maintained and managed by **5 staff and over 60 volunteers.**



*The numbers reported here reflect our 2018 Fiscal Year: October 2017 - Current (May 2018). They are not representative of a full 12 months.*

**Four Seasons, the Care You Trust**  
**(866)466.9734 FourSeasonsCFL.org**

**10 Pet Therapy Volunteers** have provided care to more than **107** patients this year.



**298** volunteers have provided **> 16,529** hours contributing to a cost savings of **\$400,329.**



**We Honor Veterans:** This year we have been honored to recognize with a pinning ceremony over **67** Veterans.

