

Emmanuel Hospice

Rooted in Faith, Asking "How do you want to Live"



Volume: Size (ADC) 130; annual patients served 535 (2019)

Service area: 50 Mile service area, centered in Kent County and serving 7 surrounding counties

Statistics

- % of referrals admitted to hospice (conversion rate) 69%
- Live Discharges 10%
- ALOS 74, MLOS 22, Long LOS 14%; Deaths within 10 days (32%), 90 days (41%) 180 days (13%) or less
- Top terminal conditions; Dementia, Heart Disease, Cancer, Stroke, Respiratory

Illustration of care

- **Care:** Average of 90 visits per day, 11% match in volunteer hours
- **Programs:** We Honor Veterans, Complementary Therapy Programs include Music Therapy provided by board certified music therapists, massage therapy, acupuncture, essential oils, pet companion (volunteers) and Virtual Reality
- **Community integration:** Amount of philanthropy raised (donations) \$140,000 (2018)
- **Innovation/recognitions:** Only hospice provider with Virtual Reality program in lower Michigan, Joint Venture between 4 Senior Living Communities/Service Providers-completing 4 continuums of care with one program, Assisted in launching a now annual Interfaith, Inter-hospice, community memorial service

