



THE CENTER FOR HOSPICE & PALLIATIVE CARE

The Center for Hospice & Palliative Care (CHPC) includes Hospice Buffalo, Palliative Care Buffalo, (Includes Essential Care for Children - pediatric and perinatal palliative care, and Home Connections - home-based palliative care and in-hospital consultations, as well as The Mary & Ralph C. Wilson, Jr. Support Center, and the Palliative Care Institute) (PCI) and the Hospice Foundation of Western New York.

225 Como Park Boulevard, Cheektowaga, NY 14227 • (716) 686-1900 • HospiceBuffalo.com



HOSPICE BUFFALO

Hospice Buffalo:

414 (ADC); 3,234 (2019) patients served annually

Service area: Erie County, NY

Hospice Buffalo Statistics

- 60 % of referrals admitted to hospice (conversion rate)
- 6% Live Discharges
- 58.91 days (ALOS), 11 days (MLOS),
- Deaths within:
 - 0-7 days = 39.9%
 - 60 days = 78.3%
 - 30 days = 66.6%
 - 180 days or < = 92%
- Top terminal conditions – Alzheimer’s Disease, Cancer, COPD, Cerebrovascular Disease, Heart Failure

Illustration of Care

- **Care:** Mary & Ralph Wilson, Jr. 22-bed Hospice Inpatient Unit, Wilson Support Center offering Community Bereavement Program, 1,000+ active volunteers with 28,417 hours of service
- **Programs:** Hospice Buffalo offers a full complement of Expressive Therapies, Pediatric and Perinatal Palliative Care, Veterans Program, Research and Education Care via The Palliative Care Institute.
- **Community integration:** The Hospice Foundation of Western New York (est. 1992) fundraises between \$5M - \$8M annually.



PALLIATIVE CARE BUFFALO

Home Connections is a commercial insurance sponsored, home-based palliative care program for those with progressive, serious illness. Home Connections currently serves 500+ patients a day. Forty percent of discharged Home Connections patients transition to Hospice care.

Essential Care for Children is a home-based palliative care program that provides coordination of medical services, as well as psychosocial and spiritual support to seriously ill children, infants through adolescents and their families. The Essential Care team currently cares for 80 children throughout Western New York. Essential Care Perinatal Program provides support, education and guidance to expectant parents and families whose unborn child has a life-threatening illness.

The Wilson Support Center provides community bereavement support and education that is sensitive, compassionate and responsive to the needs of its clients, and offers information and resources to anyone experiencing loss, grief and death.

The Palliative Care Institute research team is here to improve quality of life and experience for hospice patients and their families. Hospice and palliative care research projects range from person-centered studies to programmatic studies that translate into better hospice care and tangible quality-of-life improvements.



- For the third year in a row, Hospice Buffalo was named a Hospice Honors Elite organization by Deyta Analytics, a division of HEALTHCAREfirst
- Hospice Buffalo is the only hospice program in New York State to receive this distinction three years in a row.

